

Module: Professional Behaviour

Level	Bachelor	Short Name	ProBe
Responsible Lecturers	Beer, Sonja Dr.; Ladwig, Désirée H. Prof. Dr.		
Department, Facility	Mechanical Engineering and Business Administration		
Course of Studies	Business Administration and Engineering, Bachelor		
Compulsory/elective	Compulsory	ECTS Credit Points	5
Semester of Studies	6	Semester Hours per Week	4
Length (semesters)	1	Workload (hours)	150
Frequency	SuSe	Presence Hours	60
Teaching Language	English	Self-Study Hours	90
he following section is filled on	ly if there is exactly or	ne module-concluding exam.	
Exam Type	Oral Exam	Exam Language	English
Exam Length (minutes)	90	Exam Grading System	One-third Grades
Learning Outcomes	 Knowledge of behavioural needs in organizations Knowledge of leadership tools Developed self reflection and key competencies Giving and taking feedback as a supporting leadership method Knowledge and practice of tools for perceiving, describing and interpreting human behavior 		
Participation Prerequisites			
The previous section is filled on	ly if there is exactly o n	e module-concluding exam.	
Consideration of Gender and Diversity Issues	 Use of gender-neutral language (THL standard) Target group specific adjustment of didactic methods Making subject diversity visible (female researchers, cultures etc.) 		
Applicability			

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Module Course: Professional Behaviour

(of Module: Professional Behaviour)

Course Type	Exercise	Form of Learning	Presence
Mandatory Attendance	no	ECTS Credit Points	5
Participation Limit		Semester Hours per Week	4
Group Size		Workload (hours)	150
Teaching Language	English	Presence Hours	60
Study Achievements ("Studienleistung", SL)		Self-Study Hours	90
SL Length (minutes)		SL Grading System	
The following section is filled on	ly if there is a course	-specific exam.	
Exam Type		Exam Language	
Exam Length (minutes)		Exam Grading System	
Learning Outcomes		1	1
Participation Prerequisites			

The previous section is filled only if there is a course-specific exam.

Contents

Self Management

- Personal strengths and weaknesses
- Emotional competence

Presentation

- Techniques, tools and media for presentation
- The importance of visualization

Intercultural competence

Communication

- Perceptual processes, communication as a process
- Body communication
- · How to communicate in difficult situations

Conflict management

• The Harvard Concept

Teamwork

- Benefits of teamwork group synergy
- How to build a successful team
- Group Dynamics and Team Effectiveness

Moderating groups

- · Moderation techniques
- · Conception and preparation of a workshop

Leadership

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	 Key skills for leaders Managing diversity and individual differences Work motivation and performance Goal-setting process
Literature	 Greenberg, J.; Baron,R.: Behavior in Organizations, Pearson 2010 Schulz von Thun, F.: Miteinander reden I, 4. Aufl., Rowohlt 2014
Remarks	

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